

FOUR PAWS SALON & RETREAT, LLC

Dog Boarding & Doggy Daycare Policies and Release of Liability

1) I (Owner) represent that I am the legal owner of the above-named dog(s) and I assume all risks, dangers, and responsibility for injuries to the named dog(s). Owner understands and agrees that Owner is solely responsible for any harm while Owner's dog(s) is/are attending Daycare / Boarding.

1a) We require a 14-day incubation period prior to coming to our facility if your pet has been enrolled in any other daycare/boarding facility. This is solely to help us prevent the spread of any illnesses and to keep all our in-house pets happy and healthy.

2) PHOTO AND VIDEO RELEASE: We love to post pictures and videos on Facebook, our website, and other ads. Owner agrees to allow Four Paws Salon & Retreat, LLC to use Owner's pet's name and any images or likeness of Owner's pet taken while he/she is at Four Paws Salon & Retreat LLC, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation, and Owner releases to Four Paws Salon & Retreat, LLC all rights that Owner may possess or claim to such image, likeness, recording, etc.

3) DOG'S HEALTH/REQUIRED VACCINES: Owner further understands and agrees that Owner's dog(s) are healthy and will always while attending Four Paws Salon & Retreat, LLC have current vaccinations for Rabies, Parvo, Distemper, Bordetella (Kennel Cough), Adenovirus (Hepatitis), Leptospirosis, Parainfluenza and Canine Influenza (CI) and a yearly negative stool sample. The owner is not enrolling any dog that has any condition that could potentially jeopardize the health of other dogs or people and has not had any potentially communicable condition within 30 days prior to enrollment. Owner further understands that even if Owner(s) dog is vaccinated for Bordetella (Kennel Cough) there is a chance that the Owner's dog can still contract Kennel Cough. Owner agrees that Owner will not hold Four Paws Salon & Retreat, LLC responsible if Owner's dog(s) contracts Kennel Cough or other dog-dog transmitted ailments.

4) FLEA/TICK/NAILS: All dogs must be flea/tick free. Should a dog be observed to have fleas or ticks, a flea/tick bath treatment will be applied and charged to the owner. Please note, we do NOT allow flea collars in Doggy Day camp. Expense to be paid if owner's dog(s) nails are too long and causing breaking of skin or deep scratches to staff or other dogs. Nail trims cost up to \$15.00.

5) VETERINARIAN LIABILITY AND CARE: Owner agrees to Four Paws Salon & Retreat, LLC to obtain medical treatment for Owner's dog(s) if he/she appears ill, injured, or exhibits any other behavior that would reasonably suggest that dog(s) may need medical treatment including anesthesia. The owner agrees to be fully responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment. Owner gives permission to Four Paws Salon & Retreat, LLC to use Owner's vet or nearest Vet or 24-hour vet hospital for required treatment. We will always contact you first to discuss the situation.

6) WEAKENED IMMUNE SYSTEM: Owner understands special-needs dogs, young puppies, and senior dogs naturally have a higher risk of injury, stress-related illnesses, weakened immune system or

exacerbation of any pre-existing condition. As such, by using our facility for daycare or boarding the owner is waiving any claim for injury or illness experienced by owner's dog while in our care.

6a) SENIOR PETS: Large dogs 10 and over, and small dogs 12 and over must receive a letter from their veterinarian stating that they are healthy enough to board. All senior pets may be subject to a \$5 upcharge.

7) FOOD/MEDS when boarding overnight, Owner agrees that it is the Owner's responsibility to leave adequate supply of food and medications for Owner's dog(s) during the entire time Owner's dog is cared for by Four Paws Salon & Retreat, LLC. Should the food/medication supply need replacement, Owner authorizes Four Paws Salon & Retreat, LLC to purchase replacement and Owner will reimburse Four Paws Salon & Retreat, LLC for the actual food and medication costs plus up to \$25.00 time/distance trip fee (per occurrence). All medications are subject to a \$2 fee per administration. Insulin is a \$7 upcharge. If your dogs must end up being fed separately, but are boarding in the same unit, you may be subject to an additional unit fee.

7a) CLEANING UPCHARGE: Owner can be subject to a cleaning fee of \$5.00 per day if your dog excessively soils their unit. If owner's dog happens to soil their fur, we will bathe them at owner's expense. This is especially important for puppies and senior dogs.

8) GROUP PLAY: All dogs over 6 months of age must be SPAYED/NUETERED (this may differ on a case-to-case basis) and pass a general behavior assessment to attend dog-dog group play. No dog may be admitted to group play who shows any signs of any type of aggression. Owner further understands and agrees that in admitting Owner's dog(s) to dog-dog group play, Owner is representing to Four Paws Salon & Retreat, LLC that Owner's dog(s) is/are in good health and have not harmed, shown aggression, or exhibited any threatening behavior towards any person or other dogs. Any dog demonstrating aggression or other behavior deemed unacceptable by Four Paws Salon & Retreat, LLC staff may be required to leave daycare/boarding.

9) PERSONAL PROPERTY: Owner understands that Owner is solely responsible for any harm, including to any other pet(s), to the employees or customers of Four Paws Salon & Retreat, LLC, or to the equipment, facilities, or other property of Four Paws Salon & Retreat, LLC, caused by Owner's dog(s). Owner also agrees that Four Paws Salon & Retreat, LLC shall not be responsible or liable for any lost or damaged personal property belonging either to Owner or Owner's pet.

10) RELEASE OF LIABILITY: Owner understands and agrees that during normal dog play, Owner's dog may sustain injuries. Play is always monitored by Four Paws Salon & Retreat, LLC to best avoid injury, but scratches, punctures, torn ligaments, and other injuries may occur despite the best supervision. Owner further understands and agrees that neither daycare/boarding nor any of its employees, staff, or volunteers will be liable for any illness, injury, death, and/or escape of Owner's dog(s) provided that reasonable care and precautions are followed, and Owner hereby releases Four Paws Salon & Retreat, LLC staff or volunteers of any liability of any kind whatsoever arising from or as a result of Owner's dog(s) attending Four Paws Salon & Retreat, LLC.

11) CLOSING TIME: Owner agrees that if Owner's dog(s) is/are not picked up by closing time of 5:00 p.m. and have not arranged a different time with us, then Owner hereby authorizes overnight boarding

appropriate for dog(s) and to pay Four Paws Salon & Retreat, LLC for applicable overnight boarding charge plus any charge for required food.

12) CHECK-IN/CHECK-OUT FOR BOARDING: We offer several options for you to choose from. Check-out/Check-in time on Monday is 8:00 – 9:00am and 4:00 to 5:00pm. Tuesday through Friday is 7:30 to 9:00am & 3:00 to 5:00pm. Saturday is from 8:00am to 12:00pm ONLY. Sunday is 8:00 to 9:00am and 4:00 to 5:00pm. We do realize that certain times may conflict with your work schedule, so we understand if you need to drop off or pick up outside of our time slots if it is during our business hours. We try to keep our dogs in a structure that works for everyone. After business hours emergency drop off or pick up are by appointment only and is subject to a \$25 additional fee to the stay.

13) PAYMENTS are due and payable at the end of each visit. Payment may be made in American currency, Visa, Discover, or Master Card. \$25 NSF charge for returned checks. There is a 3.5% extra processing charge when credit cards are used over the phone and in person.

14) CANCELLATION / NO-SHOW POLICY: Cancellations must be made 24 hours prior to reservation date. If the cancellation notice is less than 24 hours an amount of two nights' stays CAN be invoiced. Peak times are June, July, August and any major Holiday (Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas & New Year's Day) During peak times our cancellation Policy is 48 Hours (2 days) notice prior to beginning date of reservation. If we are not given 48 hours' notice, you CAN be charged for the entire time reserved.

15) RIGHT OF REFUSAL: Four Paws Salon & Retreat, LLC reserves the right to refuse admittance to any dog or dismiss any dog that does not meet or maintain health, temperament or other daycare/boarding standards. The determination shall be made at the sole discretion of Four Paws Salon & Retreat, LLC.

16) FULL FORCE AND EFFECT: Owner further understands and expressly agrees that each of the foregoing provisions contained in paragraphs 1-15 shall be in force and effect and shall apply to each occasion on which Owner's dog(s) stays with Four Paws Salon & Retreat, LLC for daycare, extended boarding, or other services, as the case may be. This Agreement shall remain in full force and effect as between the parties until and unless otherwise cancelled or superseded by a document signed by the parties.

Owner hereby certifies that Owner has read and understands this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, Owner agrees to be bound by its terms and conditions.