

# Reviews about B & W Washer & Dryer Repair



Since 1979 B & W washer and dryer repair has been service the North Shore and surrounding areas. Many of our clients have sent us their testimonials about our service. Here are just a few:

## ***"Quick and Efficient"***

*"I called B & W Washer & Dryer Repair service when my Maytag washer died. The serviceman agreed to come in on a Saturday. He called to let me know when he would probably arrive, and repaired*

*my washer quickly. I was very pleased with the service, senior discount, and the \$20 off coupon."* -Sherie

*"I had B&W out for my washer that was not agitating. The repairman had the parts he needed on the truck and had it working in 15 minutes! I also asked him about my dryer that had been drying slow. He cleaned the vent and my dryer now dries like it did when it was new. I would highly recommend B&W Repair."*

-Anne (Glenview)

*"I am writing this letter of recommendation for Bob of B&W Washer & Dryer Repair. He has been servicing our washer and dryer through the years. He always shows up when he says he will and always has the parts to fix it in one trip. His service fees are low compared to larger companies. For these reasons, I like dealing with a small company like B&W."*

-Joyce (Park Ridge)

*"I frantically called B&W late on a Saturday afternoon for my flooding washing machine. The repairman showed up within an hour and took care of the leak quite easily. With a child heading back to college the next day, it was much appreciated. I would definitely call this service again."*

-Joan (Northbrook)



*"We used B&W Repair for years for all our washer and dryer problems. The owner, Bob, Has always come out the same day and has repaired our machines on the spot. His rates are very reasonable, and I would recommend him to anyone in need of a washer or dryer repair."*

*-Dan (Deerfield)*

*"I want to thank you for fixing both my washer and dryer. I am so impressed with the quick response time after I placed my call to your company. Each time within a few hours, you came over*

*and within a half hour, you diagnosed the problem and had the parts in the van to fix my problem. You, Bob, were so kind and courteous when you entered my home, respecting my house and the room you worked in. You were clean, very professional and when you were done with the job, I would not have even known you were there. If and when I have another problem with my washer or dryer, you will be the only one I call. Thank you for being that small business man (in Glenview), that still believes in service and not the money. You explained what was wrong thoroughly and fixed the problem quickly. You have old fashion workman ethics and style, and you put the customer first! You have my business for life because of that."*

*-Mike*

*"I noticed that my dryer has been taking longer to dry. Then today, it stopped producing heat altogether.*

*I found B & W Washer & Dryer Repair on Yelp and called them. Bob was finishing up a job nearby and was here within an hour. He quickly and efficiently diagnosed the problem, repaired it and gave me some tips to prevent it from happening again. The price was **EXTREMELY** reasonable. On top of all that, he was very neat and tidy, wiping down the floor when he was done and cleaning up any drips from the messy weather. I will definitely call B & W when I need washer or dryer repair in the future."*

*-Maureen L. (Glenview)*

*"On Saturday afternoon, my washer quit on me. He showed up within an hour and was fantastic. It was almost half the cost of another service company I called that couldn't come until Thursday!"*

*-Jill D. (Winnetka)*



*“I bought my dryer at ABT, called them for service and was given an appt. 8 days away, and the service call was almost \$150.00. I did some research and discovered Bob at B & W. 3 hours later and at a cost of less than 50 bucks, the dryer is working fine. I waited on the phone with ABT longer to cancel my appt. than Bob took to fix the dryer. He is a small business owner, offering personal service, which cannot be matched by the big companies that don't care about the customer. My only concern in writing this review is, the more people that find out*

*about bob, the longer it will take him to get to me when I need him. Thanks bob!”*

**-Wayne From Des Plaines**

*“I had a broken dryer and found B&W in the phone book. Bob was able to come that day. He was courteous and explained the problem. It was fixed in less than an hour. I would recommend his service to anyone. Thanks for the great service Bob.”*

**-Great Review**

*“Bob, the owner, came out the same day, diagnosed and fixed my **dryer**. The price was very reasonable and the dryer is running perfectly. I highly recommend them.”*

**-Kerry Glenview, IL**