



We want you to have a successful, stress-free delivery. Please review the details below to help make that happen. Then, relax and enjoy your new furniture.

[TRACK YOUR DELIVERY BY CLICKING HERE!](#)  
YOU WILL BE PROMPTED TO ENTER A PHONE OR INVOICE NUMBER

## TIME FRAME

We will call/text email to confirm your delivery address, items, and a 2-hour delivery time frame 2 days prior to delivery.

## GETTING THERE

Please let us know if you have a gate code, elevator reservations, or any delivery restrictions in your community.

## HEALTH & SAFETY

Our teams follow CDC recommended health/safety procedures to keep you safe, including contactless delivery confirmation.

## SIGNING FOR DELIVERY

In order to complete your delivery, we do need a responsible adult that is 18 years of age or older to direct and accept delivery.

## DELIVERY TIMING



Deliveries occur from 9:00 am to 6:00 pm. Your 2-hour window is the estimated arrival time due to traffic, distance, and other factors.

## MEASURE TWICE

Measurements of what's being delivered, the space where it will go, and height/width of doorways, stairs, and halls.

## READY TO GO

Please move furniture, home decor, and pets out of the delivery path and final room(s). Our teams cannot move existing furnishings.

## NOTIFY US



If any issues or concerns arise after your delivery, please let us know within 24 hours of your delivery.

Any questions please contact us at 931-648-3040