



We want you to have a successful, stress-free delivery. Please review the details below to help make that happen. Then, relax and enjoy your new furniture!

[TRACK YOUR DELIVERY BY CLICKING HERE!](#)
YOU WILL BE PROMPTED TO ENTER A PHONE OR INVOICE NUMBER

TIME FRAME

We will call/text email to confirm your delivery address, items, and a 2-hour delivery time frame 2 days prior to delivery.

GETTING THERE

Please let us know if you have a gate code, elevator reservations, or any delivery restrictions in your community.

HEALTH & SAFETY

Our teams follow CDC recommended health/safety procedures to keep you safe, including contactless delivery confirmation.

SIGNING FOR DELIVERY

In order to complete your delivery, we do need a responsible adult that is 18 years of age or older to direct and accept delivery.

DELIVERY TIMING



Deliveries occur from 9:00 am to 6:00 pm. Your 2-hour window is the estimated arrival time due to traffic, distance, and other factors.

MEASURE TWICE

Measurements of what's being delivered, the space where it will go, and height/width of doorways, stairs, and halls.

READY TO GO

Please move furniture, home decor, and pets out of the delivery path and final room(s). Our teams cannot move existing furnishings.

NOTIFY US



If any issues or concerns arise after your delivery, please let us know within 24 hours of your delivery.

Any questions please contact us at 931-648-3040