



MEET THE OWNER

Joe Szerlong

Joe Szerlong started J to Z back in 1987. He was a high school Industrial Arts teacher, for seven years before that. He lost his position due to staff reduction. Wanting to continue his teaching profession, he sent out over 400 resumes the hard way, using a manual typewriter. Unable to find work, except for one possible opening in Point Barrows, Alaska, and having a wife pregnant with their third child, who wasn't keen on the idea of living in a Quonset hut, he set out seeking other avenues of employment.

Once decided on window cleaning, he started out with nothing more than a bucket, receipt pad, squeegee and a lot of moxie, and went door to door to retail sites selling his services. Over the years he built the company to have six full time employees. During the tenth year, he realized the core of his business commitment was sliding. This commitment being the best quality work you can deliver to the customer, while offering a fair price. He realized this could not be accomplished with a staff, but required doing the work himself. He moved his family of six to Milton in 1991, where he has been a Cub Scout and Boy Scout leader, soccer coach, timer for swim meets and gymnastic competition. He maintains an A+ rating with the Better Business Bureau, a 5-star rating with Google and the prestigious "Being a pretty good guy for forty years, I think I'll keep him" award: from his wife.

Joe mainly cleans residential windows and houses now. He still believes the best way for the customer to feel comfortable is to show up at the door with an estimate and become the same person who performs top quality work year after year.